



COMPLETE COFFEE LIMITED

PART OF THE SUCAFINA GROUP

www.completecoffee.com

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Nick Boxall retires from Complete Coffee Ltd.



We are very sad to inform you that one of the stalwarts of the UK Coffee Trade and Industry, Nick Boxall, has decided that it is time to retire from full time working with Complete Coffee after 9 years as QA Manager and Trader.

We are very pleased however that Nick has agreed to continue as a consultant for us on an ongoing basis, so we will not be losing his huge knowledge and expertise.

Nick's Career

Nick joined **Brooke Bond Oxo (Unilever)** tea buying department in 1973 and, after a short time, joined the coffee buying team responsible for the purchasing of green and soluble coffee to meet the needs of a number of their UK production facilities. He also helped to build the company's successful Red Mountain Instant Coffee and other brands.

He joined **Paulig UK** in 1987 as coffee buyer and quality assurance manager and was instrumental in creating the UK coffee business for Paulig incorporating procurement of green coffee, developing blends and implementing a quality assurance system covering all aspects of production and distribution. Paulig UK was the first coffee company in the world to achieve a BS5750 Quality Assurance accreditation (precursor to ISO9000). Apart from their own retail and foodservice brands, they also produced the Melitta UK coffee range and, in 1995, when the UK Lyons Roast & Ground Coffee business was purchased, he was heavily involved in all aspects of the relocation of the business from Greenford to their production facility in Morden.

In 2000 he joined **Gala Coffee & Tea** as Commodity Services Manager as part of a team responsible for the quality management system (all internal and external quality Audits, including BRC). He was involved in the approval of both green coffee and tea and the maintenance of the Company's blends and finished products to ensure Customer approval.

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Universally known in the UK and wider coffee industry, Nick has worked in coffee for almost 50 years as a buyer, trader and technical consultant. In his extensive career in the coffee industry, Nick has been responsible for all aspects of public relations involving the coffee business including video, national radio and public presentations. Nick has been an active member of the Coffee Trade Federation, serving on the Council since 1994 and as Chairman from 1997 to 1999. He has also been involved in British Coffee Association matters, particularly as Chair of the Regulatory and Technical Committee.

Adieu but not goodbye!

Since he joined Complete Coffee in September 2013, Nick has been a huge inspiration to everyone who has worked with him, his knowledge and professionalism is second to none and everything is given with a big dose of humour, something that will be sorely missed.

He has diligently worked over the past 3 months with his QA Technical Administrator successor, preparing him for the increasingly demanding role that QA faces in our Industry.

On behalf of all the Directors and Staff of the company we wish Nick a long and healthy retirement by the Sea, close to his three daughters and many grandchildren and we are pleased that we will continue to be working with him for quite some time to come but that he will be able to relax and enjoy himself as he so richly deserves.

Thank you, Nick.

Ian Breminer
Executive Chairman
Complete Coffee Ltd.
6th September 2022

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