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| EU Trade tips |
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| Dear customer,  |
| Full customs controls came into effect on 1‌‌ ‌January‌‌ ‌2022. You might be affected if you move goods between Great Britain (GB) and countries in the European Union (EU).  |
| **If you have a specific question about importing, exporting or customs reliefs**  |
| Call our Customs and International Trade helpline on **0300‌‌‌ ‌322‌‌‌ ‌9434**. The helpline is open from‌‌ ‌8am to 10pm‌‌‌ ‌Monday to‌‌‌ ‌Friday and from‌‌ ‌8am to‌‌‌ ‌4pm at weekends. You can also [**send us your questions or contact us by webchat**](https://hmrc.imicampaign.uk/externalaccessweb/TrackURLSrv?campaignkw=notrack&linkid=16413012320539&tid=CC03_1641304759536531501&signature=6DFE5A374FCF5B9EA91AD427E6AF077D).  |
| The [**Export Support Service**](https://hmrc.imicampaign.uk/externalaccessweb/TrackURLSrv?campaignkw=notrack&linkid=16413012320544&tid=CC03_1641304759536531501&signature=6DFE5A374FCF5B9EA91AD427E6AF077D) is a new helpline for UK businesses to get answers to practical questions about exporting to Europe. The service is a 'one-stop shop' and brings together UK government information, making it easier for exporters to access advice and support.  |
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| **Visit HMRC's YouTube channel**  |
| [**﻿HMRC's YouTube channel**](https://hmrc.imicampaign.uk/externalaccessweb/TrackURLSrv?campaignkw=notrack&linkid=16413012320540&tid=CC03_1641304759536531501&signature=6DFE5A374FCF5B9EA91AD427E6AF077D) has videos and recorded webinars about customs processes and what you need to do before you trade goods with the EU.  |
| Watch our [**Rules of origin recorded webinar**](https://hmrc.imicampaign.uk/externalaccessweb/TrackURLSrv?campaignkw=notrack&linkid=16413012320537&tid=CC03_1641304759536531501&signature=6DFE5A374FCF5B9EA91AD427E6AF077D) to understand the process and what you need to do if you buy from, send or sell goods to the EU.  |
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| **Register now for our live webinars**  |
| We’ll explain existing guidance and answer general questions about the content. We’re unable to answer questions specific to the items you import or export on the webinars:  |
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| •  | [**How to import**](https://hmrc.imicampaign.uk/externalaccessweb/TrackURLSrv?campaignkw=notrack&linkid=16413012320524&tid=CC03_1641304759536531501&signature=6DFE5A374FCF5B9EA91AD427E6AF077D) – what you need to do if you’re importing goods into Great Britain from the EU (except Ireland) or rest of world countries, from 1‌‌‌ January‌‌‌ ‌2022  |
| •  | [**Exporting: what you need to do to keep your goods moving**](https://hmrc.imicampaign.uk/externalaccessweb/TrackURLSrv?campaignkw=notrack&linkid=16413012320533&tid=CC03_1641304759536531501&signature=6DFE5A374FCF5B9EA91AD427E6AF077D)**﻿** – covering zero-rated VAT, customs declarations, using an intermediary as well as licences, certificates, and authorisations |
| •  | [**Customs Import Declarations: an overview**](https://hmrc.imicampaign.uk/externalaccessweb/TrackURLSrv?campaignkw=notrack&linkid=16413012320534&tid=CC03_1641304759536531501&signature=6DFE5A374FCF5B9EA91AD427E6AF077D) – of the whole declarations process |
| •  | [**Importing food and drink, and animal products from the EU to Great Britain**](https://hmrc.imicampaign.uk/externalaccessweb/TrackURLSrv?campaignkw=notrack&linkid=16413012320526&tid=CC03_1641304759536531501&signature=6DFE5A374FCF5B9EA91AD427E6AF077D) – DEFRA webinars about upcoming changes and how to register and use the import system IPAFFS (Import of Products, Animals, Food and Feed System).   |

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| You can also find [**﻿webinars and videos**](https://hmrc.imicampaign.uk/externalaccessweb/TrackURLSrv?campaignkw=notrack&linkid=16413012320541&tid=CC03_1641304759536531501&signature=6DFE5A374FCF5B9EA91AD427E6AF077D) from other government departments about trading with the EU.  |
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| **Useful information**:  |
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| •  | find recorded webinars on HMRC's [**help and support for UK transition**](https://hmrc.imicampaign.uk/externalaccessweb/TrackURLSrv?campaignkw=notrack&linkid=16413012320542&tid=CC03_1641304759536531501&signature=6DFE5A374FCF5B9EA91AD427E6AF077D) page  |
| •  | download the [**trader checklist**](https://hmrc.imicampaign.uk/externalaccessweb/TrackURLSrv?campaignkw=notrack&linkid=16413012320527&tid=CC03_1641304759536531501&signature=6DFE5A374FCF5B9EA91AD427E6AF077D), read our [**updated guides**](https://hmrc.imicampaign.uk/externalaccessweb/TrackURLSrv?campaignkw=notrack&linkid=16413012320529&tid=CC03_1641304759536531501&signature=6DFE5A374FCF5B9EA91AD427E6AF077D) or visit our [**customer forums**](https://hmrc.imicampaign.uk/externalaccessweb/TrackURLSrv?campaignkw=notrack&linkid=16413012320532&tid=CC03_1641304759536531501&signature=6DFE5A374FCF5B9EA91AD427E6AF077D)  |
| •  | sign up for the [**Trader Support Service**](https://hmrc.imicampaign.uk/externalaccessweb/TrackURLSrv?campaignkw=notrack&linkid=16413012320535&tid=CC03_1641304759536531501&signature=6DFE5A374FCF5B9EA91AD427E6AF077D) if you’re moving goods between GB and Northern Ireland. You can access online training modules and webinars for support with the Northern Ireland Protocol.  |

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